

Nevada 211 - Northern Nevada COVID-19 Resources*

**This is not a complete list. Resources can change at any time. Last update: 8/2/21*

Rent/Mortgage Assistance

- **Rental Assistance Look Up Tool:** To help find government rental assistance programs. <https://www.consumerfinance.gov/>
- **CARES Housing Assistance Program:** Rent payment assistance. <https://housing.nv.gov/>

Food Assistance

- **Communities in Schools:** Emergency food in Washoe and Elko counties. Washoe locations: Lois Allen Elementary School 5155 Mc Guffey Rd, Sun Valley, NV 89433, 11:00 a.m.- 12:00 p.m. Alice Smith Elementary School 1070 Beckwourth Dr, Reno, NV 89506, 11:00 a.m.- 12:00 p.m. Libby Booth Elementary School 1450 Stewart St, Reno, NV 89502, 11:00 a.m.- 12:00 p.m. Rita Cannan Elementary School 2450 Cannan St, Reno, NV 89512, 12:15 p.m.- 1:15 p.m. Glenn Duncan STEM Academy 1200 Montello St, Reno, NV 89512, 12:15 p.m.- 1:15 p.m. Greenbrae Elementary School 1840 4th St, Sparks, NV 89431, 11:00 a.m.- 12:00 p.m. Echo Loder Elementary School 600 Apple St, Reno, NV 89502, 12:15 p.m.- 1:15 p.m. Stead Elementary School 10580 Stead Blvd, Reno, NV 89506, 12:15 p.m.- 1:15 p.m. Sun Valley Elementary School 5490 Leon Dr, Sun Valley, NV 89433, 12:15 p.m.- 1:15 p.m. Evelyn Mount Community Center 1301 Valley Road, Reno, NV, 11:00 a.m.- 12:00 p.m. Donald L. Carano Youth & Teen Facility 1090 Bresson Avenue, Reno, NV The Club at the Donald W. Reynolds Facility 2680 E. Ninth St, Reno, NV Joe Mitchell Community Center (Lemmon Valley) 325 Patrician Way, Reno, NV Neil Road Youth Site 3905 Neil Road, Reno, NV. Reno: (775) 846-0250. **Northeastern Nevada (Elko) Food Distribution List:** Families first need to be enrolled in the Northeastern Nevada Backpack program to access food at these locations. Families can call (775) 738-2783 to be enrolled in the program and to find out hours/locations of distribution: [https:// www.cisnevada.org/coronavirus-food-distribution-resources/](https://www.cisnevada.org/coronavirus-food-distribution-resources/)
- **Catholic Charities of Northern Nevada:** Emergency food pantry from St. Vincent's Food Pantry. 500 E. Fourth St, Reno. Hours are Monday - Friday, 9:00 A.M. to 4:00 P.M. (775) 786-5266. <https://ccsnn.org/pages/food-pantry>
- **The Children's Cabinet:** Curb-side pick-up of food boxes for active clients. A one-time food box is available for non-active clients. Call to sign-up: (775) 352-8090, Monday - Friday, 11:00A.M.- 6:00 P.M. 777 Sinclair St, Reno. [https:// www.childrenscabinet.org](https://www.childrenscabinet.org)
- **Delivering with Dignity Reno-Sparks:** Food delivery program. Criteria: 1) At highest risk for COVID-19 per CDC guidelines; 2) Ineligible or not served by any community organization for the provision of food to their homes; 3) Financially unable to meet their food needs without leaving their home, and do not have a reliable support system of friends or family to assist. Each delivery can feed recipients for three days and meals are delivered by "Food Hero" volunteers. (775)391-0525. www.deliveringwithdignityrenosparks.org
- **Food Bank of Northern Nevada:** Food pantry and drive-through mobile distribution, including during summer break. Pre-register, if possible, at www.fbnn.org. Also, "Grab 'n Go" breakfast and lunch for children aged 1-18 years old. (775) 331-3663.

- **Elko Friends in Service Helping (Elko)**: Emergency services, food bank, and shelter for low income families or individuals in Elko County. Drive-thru food bank is available from 9:00AM - 12:30 PM on Monday, Tuesday, and Thursday at 821 Water Street. Shelter is open every day from 6:00 PM - 8 AM at 487 South 5th Street. 775-738-3038. <https://fishelko.org>
- **Healthy Communities Coalition**: **Silver Springs Food Pantry** serves Lyon and Storey County and offers fresh produce, meat and dairy via drive-thru on Tuesday's 2:30 PM at The Church of Jesus Christ of Latter-day Saints at 5470 Elm St, Silver Springs, NV. Canned goods are available at the Veterans Healing Camp location Wednesday and Thursday from 10:00A.M. - 4:00 P.M. at 1775 US Hwy 50 East Silver Springs NV - (559) 303-8759. The Silver Springs pantry is in process of re-locating from Lyon County School District to Veterans Healing Camp, which is why there are split distribution locations. **Yerington Food Pantry** operates Tuesdays from 2:00 P.M. - 5:00 P.M, Wednesdays from 10:00 AM to 5:00 PM, and Thursdays from 10:00 AM to 1:00 PM at 124 West Bridge St., Yerington, NV - (775) 350-4597. General questions can be made to the Healthy Communities Coalition at (775) 246-7550. [https:// healthycomm.org](https://healthycomm.org)
- **Northern Nevada Dream Center**: Door-to-door food deliveries and drive-up food pantry. Serving Carson City, Douglas County, Lyon County, and Storey County. Drive-up food pantry services available the 1st and 3rd Fridays of the month from 12:00 PM to 4:30 PM and the 2nd and 4th Saturdays from 1:00 PM to 3:00 PM. (775) 443-4090, Ext 1. [https:// ndreamcenter.org](https://ndreamcenter.org)
- **Saint Francis of Assisi**: Food pantry, as well as toiletries, cleaning products, baby food and diapers, pet food, and used clothing and household goods. Serving Washoe, Lyon, and Carson City counties. Monday, Tuesday & Thursday, 1:00 P.M. - 3:00 P.M., and the third Wednesday of every month, 5:00 P.M. - 7:00 P.M. 160 Hubbard Way, Suite F, Reno. (775) 507-4555. www.saintfrancisfoodpantryreno.org

Senior Meals

- **Washoe County Senior Services**: Lunch program for take-out at select locations, including the Washoe County Senior Center, 1155 E. 9th Street, Reno. Monday - Friday, 11:15 A.M. - 12:30 P.M. Please note, some sites require you to reserve your meal over the phone first. A list of additional congregate meal sites (and different times) can be found here: [https:// www.washoecounty.us/seniorsrv/nutrition/congregate.php](https://www.washoecounty.us/seniorsrv/nutrition/congregate.php)
- **Meals on Wheels**: Provides eligible clients with home delivered meals each week. To be eligible, participants must be 60 years of age or older, homebound due to illness, disability or geographic isolation, and unable to attend a congregate meal sites offered by Washoe County Senior Services. To sign-up, please call (775) 328-2581. [https:// www.washoecounty.us/seniorsrv/nutrition/home_delivered_meals.php](https://www.washoecounty.us/seniorsrv/nutrition/home_delivered_meals.php)

Grocery Shopping Assistance

- **Shopping Angels NV**: Free grocery delivery program offering physical shopping at no additional cost for individuals over 60+ and those vulnerable to COVID-19. Please fill out the Shopping Angels form <https://shoppingangelsglobal.org> or email them at: shoppingangelsnv@gmail.com. Please note, you must be able to pay for your groceries, as this is only a grocery delivery program ran by volunteers.

Utility Assistance and Information

- **Salvation Army - Carson City:** Emergency rental assistance and utility assistance. Contact Christie: (775) 887-9120, Ext. #1. Office hours are Monday by appointment only, and Tuesday, Thursday & Friday from 10:00 A.M. - 2:30 P.M. www.carsoncity.salvationarmy.org
- **Salvation Army - Reno:** Utility assistance for Washoe County residents. Applications can be emailed or picked up at 1931 Sutro Street, Reno. 8:00 A.M.-11:30 A.M. and 1:30 P.M.-4:00 P.M. (775) 688-4555. <https://reno.salvationarmy.org>

Medication/Pharmacy Resources

- **CVS** <https://cvshealth.com/covid-19>
- **Walgreens** https://www.walgreens.com/topic/findcare/coronavirus.jsp?ban=covid_hp_nav
- **Walmart** <https://www.walmart.com/cp/shop-smart-stay-safe/8172907> and <https://www.walmart.com/cp/pharmacy-home-delivery/1042239>

Unemployment or Small Business Assistance

- **Nevada Unemployment** - Unemployment claims can be filed online (24/7) at: <http://ui.nv.gov/css.html> or by calling (775) 684-0350 or (888) 890-8211, Monday-Friday 8 AM to 8 PM.
- **Disaster Unemployment Assistance (DUA)** provides unemployment benefits to individuals who have become unemployed as a direct result of a Presidentially declared major disaster.
- **Small Business Administration** is offering low-interest disaster loans to forestall layoffs or shut-downs. The loans are also available to non-profit organizations. Call 1-800-659-2955 or email disastercustomerservice@sba.gov. Contact a local SBA lender for more information and for help applying for the Paycheck Protection Program. <https://www.sba.gov/page/coronavirus-covid-19-small-business-guidance-loan-resources>
- **Pathways to Aviation** is providing job skills training in the aviation and aerospace industry. <https://pathwaystoaviation.org/>
- **Washoe County Artist Relief Fund** is intended to support the region's art community. <https://www.gofundme.com/f/washoe-county-artist-relief-fund-covid19>

Legal Assistance: Evictions and Foreclosures

- **Nevada Legal Services** - (775) 284-3491
- **Washoe Legal Services** - (775) 329-2727
- **Legal & Financial Toolkit by the Legal Aid Center of Southern Nevada:**
<https://www.lacsn.org/covid-19>

Bathroom Locations for Individuals Without Shelter (with hand sanitizer and/or hand washing stations)

1. Gateway Park (Sparks)
2. Glendale Park (Sparks)
3. Lillard Park (Sparks)
4. East end of the Truckee River bike path near Larkin Circle (Sparks)
5. The Community Assistance Center at the Gate (Reno)
6. Right outside of the CAC on each corner outside of the shelter campus (Reno) - 2 stations here
7. Right outside of Record St. on each corner outside of the shelter campus (Reno) - 2 stations here
8. Valley near Catholic Charities (Reno)
9. St. Vincents (Reno)
10. John Champion Park (Reno)
11. Mill & Edison (Reno)
12. 3rd Street Walking Path (Reno)
13. Mill End (Reno)
14. Pickett Park (Reno)
15. Behind Aces "The Wall" - 2 here (Reno)
16. Behind Aces "The Wall" - 2 here (Reno)
17. Behind GSR (Reno)
18. Downtown Bus Stop (Reno)
19. Believe Sign (Reno)

Student Loan Relief

Students should contact their servicer to discuss repayment options. To find your servicer, visit [StudentAid.gov/login](https://studentaid.gov/login) or call 1-800-433-3243. TTY #1-800-730-8913.

COVID-19 Information

- **Nevada Health Response:** <https://nvhealthresponse.nv.gov>
- **Carson City Health & Human Services:** The Carson City HHS COVID-19 Hotline is available Monday-Friday 8 AM to 5 PM and Saturday & Sunday 8 AM to 4:30 PM at (775) 283-4789.
- **Rural Nevada County Information:** dph.nv.gov/Programs/OPHIE/dta/Hot_Topics/Coronavirus/
- **Washoe County COVID-19 Business Operations Guide:** <https://www.reno.gov/home/showdocument?id=83856>