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Storm Surge May Cause Service Delays
WM Planning Ahead for Stormy Weather in Northern Nevada

RENO, NEV. – January 6, 2017 –

As Northern Nevada braces for another storm surge that could bring snow and flooding to our area, Waste Management is warning customers of a possible impact to trash and recycling collection. Roads that are flooded by storm water or made narrow by ice and snow can be difficult for large collection trucks to safely negotiate. If a collection truck is unable to service your neighborhood due to storm conditions, we will provide free extra pick up the following week with the return of normal weather conditions and service. Please put bagged excess trash and recycling next to the corresponding cart on your next collection day. Extra Waste stickers will not be necessary for collection of that additional trash. We want to thank our customers for their understanding as we all weather the storm together.

In an effort to reduce storm related collection delays in the future, WM is currently implementing a reroute for some customers in Reno, Sparks, Carson City, Washoe Valley, Dayton and Moundhouse. (A total of roughly 3,000 customers) Despite the coming storm, the new routes will start next week. Starting January 9th, 2017 customers can use our new online *Pick Up Day Tool* to check their trash and recycling collection schedule. The tool is located at Reno.WM.com – you do not have to be a Reno Resident to find your schedule.

Our collection truck drivers are your neighbors. Their jobs affect nearly every resident in Northern Nevada. We invite the media to join us for a morning launch (6:00 AM) next week as they prepare their trucks to travel residential roads made treacherous by snow and storm water. If you are interested in sending a reporter or camera crew to the early morning event, please contact Kendra Kostelecky at 775-384-4828. For best results, *please* schedule the evening before the day you would like to do the story.